

## TERMS & CONDITIONS POLAR LATITUDES ANTARCTIC VOYAGES

**Rates** – Published voyage rates are quoted in U.S. dollars and are based on passengers sharing a cabin. Rates for all Polar Latitudes voyages are based on anticipated fuel costs at the time of departure multiplied by a maximum daily usage. There will be no fuel surcharge for Polar Latitudes voyages if the price of fuel, delivered locally, does not exceed US\$1100 per metric ton. Should the price go above this a surcharge, to cover only the increase in fuel costs, may apply. In this case agents will be notified immediately, and passengers will have the right to cancel their reservations within 14 days of notice of increase without penalty.

**Reservations / Payments** – Deposit is required to confirm bookings. Final payment for all voyages is due in full 120 days prior to departure. Less than 120 days prior to departure, full payment is required to confirm a booking. All payments may be made via traveler credit card, check, or wire transfer.

### Deposit Amounts

- Departures between Oct 2022 and April 2023 – \$1500 pp
- Departures between Oct 2023 and April 2024 – 20% of trip cost pp

**Adventure Option Deposits** – On departures after Oct 2023, a non-refundable 20% deposit is required to confirm space on adventure options such as camping and kayaking. Final payment for adventure options is due with final payment 120 days prior to departure.

**Cancellations** – All cancellation requests must be received in writing. Reservations canceled 181 days or more prior to departure are subject to a \$1000 per person cancellation fee. Cancellations 180 days to 121 days prior to departure are subject to deposit forfeiture. Reservations canceled 120 days or less prior to departure are subject to full fare forfeiture. In cases where payment is late, we reserve the right to treat the booking as canceled by you. If you are on a charter voyage or special interest voyage charter or group, or if you have transferred from an earlier season, please refer to your individual terms and conditions sent out during the booking process.

For COVID-related cancellation policies, please [click here](#).

**Voyage Cancellation** – In the unlikely event that an expedition is canceled by Polar Latitudes prior to sailing, passengers will be offered preferential booking on alternative voyages of similar itinerary based on availability. Please note that Polar Latitudes will not be responsible for travel arrangements or other expenses outside the voyage cost. We strongly advise all passengers to carry a Comprehensive Travel Insurance Plan which includes coverage for cancellation, curtailment, trip interruption, and all other expenses that may be incurred if a voyage is postponed, canceled, or interrupted.

**Eligibility** – In general there are no specific physical requirements for travel in Antarctica. However, we are traveling to the most remote region of the world and we are traveling on a ship which, at times, may be in rough seas and which has limited facilities. Passengers with unstable medical/health issues may not be appropriate for this type of expedition and are advised to exercise appropriate caution.

**Passenger Medical Information** – We require all passengers to submit basic medical information prior to departure. Upon receipt of that basic medical information, significant disabilities or unstable medical conditions may necessitate additional documentation from a passenger's physician certifying fitness to travel on a voyage to Antarctica. If additional medical confirmation is requested, boarding will not be allowed absent receipt of that confirmation. **PLEASE NOTE:** please review our medical form at time of booking, and if there is any question regarding your eligibility contact your agent immediately to begin a dialog with us. While we cannot dispense medical advice, we reserve the right to deny passage to any passenger whose individual situation is deemed to be a safety risk, or who has not disclosed accurate information as to their physical or mental condition. In such a case Polar Latitudes cannot be responsible for any expenses incurred. This



includes non-refundable cruise fees, airfare or any other miscellaneous expenses. If you have any questions, please contact your agent for further clarification.

Polar Latitudes places the highest value on the safety of our clients and staff. As such we maintain strict health and safety protocols prior to boarding and throughout our operation. All passengers will be required to comply with all safety protocols as well as with all local, national, international, and industry laws, rules, regulations and protocols, and to provide proof of same prior to embarkation. Additionally, we may require passengers to undergo health screenings or other precautions prior to embarkation, and/or enhanced safety protocols onboard. Should a passenger fail, refuse, be unwilling or unable to comply, we must deny boarding, or if a passenger has already boarded, we must insist the passenger disembark, and as circumstances dictate, we may invoke standard cancellation terms.

Polar Latitudes has a pregnancy policy that women who will be in the 13th through 22nd weeks of pregnancy during the entire voyage are welcome with explicit doctor's permission and having signed a specific waiver. Pregnancy policies of carriers (airlines, bus companies, hotels, etc.) may also apply. Please note that medical information will, of necessity, be available to designated Polar Latitudes staff.

Please note that regardless of general eligibility there may be instances where environmental conditions require a level of fitness/mobility. In these cases, individual participation in the landing(s) in question may be restricted by the Captain, Expedition Leader, or ship's doctor.

**Insurance** – All passengers must carry a Travel Insurance Plan. This Plan must cover personal injury, medical expenses, repatriation expenses, evacuation expenses, and pre-existing medical conditions. As any potential evacuation from Antarctica can cost up to \$150,000, we recommend that no policy carry less than this amount of coverage. Polar Latitudes will require information as to carrier, policy number, and a 24-hour contact number. **Additionally, passengers are strongly advised to carry a Comprehensive Travel Insurance Plan which includes coverage for cancellation, curtailment, trip interruption, and all other expenses** which might arise as a result of loss, damage, injury, delay, or inconvenience occurring to or otherwise involving a passenger. Please also note: Travel to Antarctica carries with it a slight but inherent risk that a voyage may be interrupted after the voyage has begun. In such matters the Master of the vessel has full authority to make decisions that can affect itineraries and trip length. In such a case, Polar Latitudes cannot be responsible for situations outside its control, and in the event of financial losses, your travel insurance may be your only recourse for recovery of funds. Should you elect to travel without comprehensive insurance you are accepting this risk.

**Itineraries** – Polar Latitudes' captain and expedition team will do everything possible to complete the voyage as outlined in the voyage itinerary. However, itineraries in polar regions are heavily dependent on weather and ice conditions. Occasionally conditions and or safety concerns require Itinerary changes. The Captain and expedition team will accordingly make every effort to find the best alternative to the original itinerary while keeping passengers informed and updated. Itinerary changes are not subject to passenger approval/consent, and in the event of such a change no refunds or price adjustments are possible. Placement of a booking with Polar Latitudes amounts to an acknowledgement that itinerary changes are possible.

**Activities** – All activities, whether on board or ashore, conducted during a Polar Latitudes voyage are permitted by authorities and must comply with strict guidelines and regulations. As such, no one may conduct unauthorized activities during a Polar Latitudes voyage. The use of personal recreation equipment or technologies without clear pre-voyage consent is not allowed. Polar Latitudes is currently permitted for the commercial use of UAVs by trained members of our staff. Please note that individual permits are not possible, and **personal drones are strictly prohibited**.

**Onboard Language** – All voyages are conducted in English as the principal language. Our onboard staff will do their best to make the voyage as enjoyable as possible for our non-English speaking passengers. However, if safety is an issue, passengers not fully understanding briefings may be excluded from an activity at the discretion of the Expedition Leader or Captain. Non-English-speaking groups may bring interpreters under pre-arranged conditions approved by Polar Latitudes.

**Onboard Authority** – All passengers are subject to instructions or regulations given by the Captain or the Expedition team.



**Photography / Video** – Polar Latitudes reserves the right to use photographs and/or videos taken during the operation of the voyage for promotional purposes for the company and/or its sales agents. Passengers who prefer that their images not be used are asked to identify themselves to Polar Latitudes and its agent, prior to embarkation.

**Smoking** – Our ships offer a smoke-free environment. Smoking is permitted only in the designated smoking area. Smoking is not permitted anywhere inside the ship (including the balcony areas). The Expedition Leader will discuss this policy with anyone known or suspected to be smoking in a non-designated area so that there is no misunderstanding as to the proper location and protocol for smoking. Repeated non-compliance will result in a \$1,000 penalty to be added to your shipboard account. The Expedition Leader and Captain also reserve the right to disallow participation in off ship activities.

**Onboard Payments** – all payments are in US dollars. Passengers may run a tab which must be paid prior to disembarkation. Payments can be made in cash or with a credit card.

**Responsibility** – Polar Latitudes is a qualified tour operator that organizes and administers its polar voyages. Polar Latitudes will provide services in conjunction with local operators and air and sea operators. The designated operator(s), in turn, acts only as an agent for any transportation carrier, hotel, ground operator, or other suppliers of services connected with these tours (“other providers”), and the other providers are solely responsible and liable for providing their respective services. The passenger tickets in use by the carriers shall constitute the sole contract between the carriers and the passenger; the carriers are not responsible for any act, omission, or event during the time participants are not aboard their conveyances.

Polar Latitudes and its designated service providers shall not be held liable for (A) any damage to, or loss of, property or injury to, or death of, persons occasioned directly or indirectly by an act or omission of any other provider, including but not limited to any defect in any aircraft, watercraft, or vehicle operated or provided by such other provider; and (B) any loss or damage due to delay, cancelation, or disruption in any manner caused by the laws, regulations, acts or failures to act, demands, orders, or interpositions of any government or any subdivision or agent thereof, or by acts of God, strikes, fire, flood, war, rebellion, terrorism, insurrection, sickness, quarantine, epidemics, theft, or any other cause(s) beyond their control. The participant waives any claim against Polar Latitudes for any such loss, damage, injury, or death.

By accepting passage on a Polar Latitudes voyage, the participant acknowledges these terms and conditions and certifies that he/she does not have any mental, physical, or other condition or disability that would create a hazard for him/herself or other participants. Polar Latitudes and its designated tour operator reserve the right in their sole discretion to accept, decline to accept, or remove any participant from a voyage. Polar Latitudes reserves the right, without penalty, to make changes in the published itinerary, equipment, or suppliers whenever, in their judgment, conditions warrant, or if they deem it necessary for the comfort, convenience, or safety of participants. The Captain and Expedition Leader have the right to restrict the activities of any passenger who repeatedly violates onboard or on shore protocols.

Neither Polar Latitudes, nor its service providers shall be liable for any air carrier’s cancelation penalty incurred by the purchase of a non-refundable ticket to or from the participant’s departure city. Baggage and personal effects are at all times the sole responsibility of the participant.

## INCLUSIONS/EXCLUSIONS ANTARCTIC VOYAGES ON ISLAND SKY AND SEAVENTURE

### INCLUDED PRIOR TO EMBARKATION:

- Two pre-voyage hotel nights in Ushuaia for all departures which embark in Ushuaia
- **For the Nov 1, 2022 and Nov 2, 2023 departures only:** One pre-voyage hotel night\* in Puerto Madryn
- Transfer from airport in embarkation city to group hotel if arriving on Day 1 of itinerary, and providing we have your confirmed air itinerary at least 30 days prior to departure
- Transfer from group hotel to ship for embarkation

### INCLUDED ON BOARD:

- Shipboard accommodations
- All meals on board
- All alcoholic and non-alcoholic beverages (some super premium brands excluded)
- Coffee/Tea/Cocoa 24 hours a day
- All scheduled landings and excursions
- Citizen Science program: participation in a variety of scientific activities that support important research projects
- Expedition jacket (yours to keep)
- A pair of loaner boots for use during the voyage
- 200MB WiFi card for use on your personal devices
- Daily international news service
- All port and landing fees
- Digital Voyage Log

### INCLUDED POST-DISEMBARKATION:

- Group transfer from ship to airport, hotel in Ushuaia, or central location following disembarkation.  
*Please note we cannot drop at Airbnbs / private homes which are often inaccessible for our transfer vehicles.*
- **\*For the Nov 1, 2022 and Nov 2, 2023 departures only**, one post-voyage hotel night in Ushuaia.

### EXCLUDED:

- Any airfare or travel expenses associated with arrival or departure other than those specified above
- Transfer from airport to group hotel, unless arriving on Day 1 of the itinerary
- On the Nov 1, 2022 and Nov 2, 2023 voyages, departure transfer from hotel to airport in Ushuaia
- Pre- or post-voyage expenses in Ushuaia or Puerto Madryn other than those specified above
- Travel insurance; medical insurance; evacuation coverage
- Laundry and personal expenses incurred on board
- Onboard communication charges such as outgoing phone calls or more than 200MB WiFi from personal devices
- Staff/crew gratuities

## ADVENTURE OPTIONS IN ANTARCTICA AND S GEORGIA

Polar Latitudes is pleased to offer sea kayaking on all voyages. Camping is offered on all Celebrating Antarctica, Holidays in Antarctica, Antarctica Revealed, and Crossing the Circle itineraries. Camping is not offered on Adventures in Antarctica, Shackleton's Final Quest, or any Falklands, S Georgia itineraries.

These options are available at additional cost, and we take a limited number of participants, so contact your booking agent now if you wish to participate and have not already signed up! Activities usually sell out well in advance of departure, so it's unlikely you'll be able to sign up on board.

Please note: Beginning with departures in Nov 2023, there will be a 20% non-refundable deposit on all Camping and Kayaking bookings.

To prepare for these optional activities, please review the terms of participation below, and sign the waiver(s) for these activities when completing your personal information online.

### KAYAKING

#### What to See & What to Expect

Antarctica and South Georgia are truly the last best frontiers for kayaking. Paddling in these pristine, icy wilderness areas will overwhelm even the most seasoned adventurer. It is a rare opportunity, for few have experienced these magical places by kayak. We hope to paddle amid icebergs, through brash ice, along pristine beaches and narrow channels. We will be silent, and can maneuver into places Zodiacs may not go – kayaks are truly the best way to see marine life.

#### How often will we kayak?

We will do our best to provide you with the opportunity to kayak at two or more locations in and around the landing sites we visit on your voyage. We cannot guarantee specific locations. Kayaking opportunities depend on expedition logistics, and on weather and ice conditions, which are changeable, and over which we have no control. The kayaking program will consist of 16 participants on Island Sky. On Seaventure, we'll have a maximum of 30 kayaking participants, who will be separated into two groups of 15; each group will have an opportunity to kayak on every 2nd excursion. Please note: on a Falklands, S Georgia voyage, we normally do not kayak in the Falklands. With just two days there, we choose to focus on a few fantastic landing sites.

Typical length of a paddle excursion is 2-3 hours. We will have an experienced kayak guide(s) on the vessel who will lead the trips and will safely guide you in the kayaks. A safety Zodiac will keep a safe but unobtrusive distance.

Your expedition guides select paddling sites for their protected waters, wildlife and scenic values. All excursions are, of course, weather dependent and your safety is our first priority.

Most times we will be paddling near the Zodiac landing and shore excursion site. At all times we will travel at a safe distance from ice shelves and icebergs, keep a respectful distance away from wildlife and conduct all operations in accordance to IAATO guidelines and any recommendations from the Government of South



Georgia and the South Sandwich Islands. It is important to understand and follow the guides' instructions on safe distances.

Kayaks may be embarked from shore or from a Zodiac, depending on sea and wind conditions.

## About You

To take part in the Polar Latitudes kayak program, participants in the kayaking program must be at least 16 years of age. Previous kayaking experience is recommended. **We also require that you can swim.** You will have a PFD and appropriate gear and equipment, but swimming experience is necessary to minimize any problems should you need to make a wet exit. We recommend, regardless of your experience, that before leaving for your expedition, you re-familiarize yourself with the basics of getting in and out of a kayak as well as the wet exit. For the safety of yourself and the other kayakers, the kayak guide may for any reason ask you to undertake a practical test to determine your experience level.

If you are totally inexperienced, we will make every effort to do a short "basics" instruction and have you paddle safely in a sheltered area. However, please note that participation in general, and on specific outings, is completely up to the kayak guide team and the Expedition Leader. As always, your safety is our top priority.

## Equipment and Safety

To safely take part in this program you must be appropriately dressed. Recommended clothing and gear are listed in this document. In Antarctica and South Georgia, the weather conditions can change rapidly, with little or no warning. It is therefore important that you are adequately dressed for the worst possible conditions. We will provide you with kayak personal flotation device (PFD), a dry suit, and pogies (gloves). Prior to each paddle we will check this equipment, and we will ask you to carry out a safety check to ensure that all equipment you use is in good condition and that you understand its use. You must confirm to the kayak guide that you have checked your equipment properly and that it is in good condition.

During your kayaking excursions, you will be accompanied by a kayak guide(s). Throughout your paddle, there will be a Zodiac in constant communication with the group, which will assist if needed. For the safety of yourself and the other participants in the kayaking excursions, there will be a limited number of paddlers. Our kayak guides reserve the right for reasons of safety to restrict the number of people participating in our excursions at any time; as well as determining which kayak type (single/tandem) is assigned to each.

In the interests of your safety and comfort, and that of the other participants, it is very important that you listen to, understand, and comply with any and all instructions given. You must also attend the pre-excursion description and safety briefings. Instructions will be given in English. You must have a good command of the English language, so that you are able to fully understand instructions. If at any time you are not sure that you have fully understood instructions, for your own safety please advise your guides immediately. **If you must be withdrawn from the program onboard, there will be no refund**, so please contact your agent immediately if you are not sure you are qualified to participate.

## Your Health

When you book the kayak program, and immediately prior to starting your kayaking excursion, please declare any pre-existing medical condition or illness, or poor state of health. Before starting your expedition, visit a doctor for a personal medical examination to ensure that you are fully able to participate in the kayaking program. If you are recovering from any breathing illness or have recently had any major illness or surgery, you may be placing yourself and others at risk. If so, we would strongly advise you not take part in the program.



## Insurance

As you will be kayaking in cold and icy conditions, there will be risk of personal injury. You must accept that element of risk. All passengers are required to have medical and evacuation insurance. **Please check your policy to ensure that kayaking is not explicitly excluded; some insurance policies require extra coverage for adventure activities.**

## Experience

Previous kayaking experience is highly recommended. Prior to participation practice getting in and out of a kayak, use of the rudder, forward, backward and bracing strokes as well as an emergency wet exit. Professional guides will be onboard to assist and offer coaching to improve paddling performance.

## Equipment provided onboard

- A mix of double and single sea kayaks with rudders – stable, tough and perfect for paddling around ice
- Dry Suits
- Spray skirts
- Paddles
- Pogies (mitts) and neoprene gloves to be worn inside the pogies
- Neoprene boots
- Personal Flotation Device (PFD)

## Thermal Layers

For warmth under your dry suit (provided), use the layering system (similar to what we describe in the Packing section of our Pre-tour Information). Temperatures will range between about -2° to 4°C (28° to 39°F) and adding or removing a layer may be necessary during an excursion. Wool or Polypropylene (polar fleece) work well as thermal layers. Cotton is unacceptable, due to poor heat retention when damp or wet. Try thermal long underwear (light weight for bottoms, medium weight for top), light or medium weight fleece pants, and a non-bulky, long sleeve fleece top.

## For your hands

We provide pogies (mitts) and neoprene gloves to be worn inside the pogies, while you are paddling. Onshore, industrial strength rubber gloves with a mid weight fleece glove underneath or neoprene gloves work well.

## Socks

Heavy wool socks with silk polypro, or Gore-Tex, liners are recommended. As the hull of the boat can get quite cold when kayaking, a second pair of wool socks is recommended. Again, cotton does not work when damp or wet so do not use a cotton liner.

## Other Gear You May Want to Bring

- Weatherproof binoculars
- Dry bag or pelican case or zip-lock bag for camera, or waterproof camera
- UV protection (sunglasses, sunscreen, lip balm)



## CAMPING

### Your Camping Experience

After a full day of exciting excursions followed by a delicious dinner onboard the ship, jump back in the Zodiacs and head ashore for a night of camping in Antarctica! After helping to set up camp, enjoy the sounds of the waves and brash ice on the beach, the creaking of the glaciers, maybe even the blow of a passing whale. Warm and cozy in your sleeping bag under the midnight sun, you will be breathing the cleanest air in the most beautiful place on the planet. Get a taste of Antarctica as it was experienced by the early explorers, while knowing that in the morning you'll enjoy a hot shower and a hearty breakfast back on board our luxurious ship.

### Who can participate?

Anyone age 12 or over, with an adventurous spirit and a willingness to rough-it for a night. Sleeping on the snow in Antarctica is the ultimate camping experience! Our experienced expedition team will select a camping site that is snow-covered and away from any breeding wildlife.

We provide all the gear needed to ensure your comfort during your night ashore – including expedition-weight sleeping bags, four-season tents, a few bivy bags and insulated sleeping pads.

### How Often and Where Will We Camp?

We will do our best to provide you with the opportunity to camp once overnight at a snow-covered site chosen by our experienced team, away from wildlife and protected or vulnerable areas. Like your expedition, your camping experience will take place in one of the roughest and toughest environments in the most remote part of the world. Despite our experience in organizing camping programs, we cannot guarantee any particular location because our ability to do so very much depends on the weather and ice conditions, which can be changeable, and over which we have no control. **Although rare, it may be impossible to camp during a voyage if conditions are not safe. Should the camping program be cancelled for weather or safety reasons, we will refund all camping fees.** If not enough people choose to participate in the camping program, we reserve the right to cancel the camping program prior to your expedition and advise you accordingly.

### Waitlist

We take a limited number of campers, so sign up now if you haven't already! If the camping program is already full and you wish to camp, we're happy to waitlist you – please notify your agent immediately. Upon embarkation, all confirmed and waitlisted campers will be briefed on the expected conditions and procedures for the camping. If any spaces open up prior to the camping taking place, our expedition team will clear passengers from the waitlist, based on the date waitlisted (as well as gender, # of people in party etc). If upon embarkation camping spaces are still available, an onboard waitlist will be collected, and a lottery process will determine any additions to the camping program. Any additions to the camping program onboard will field partners as one entry, and singles will be paired up in one tent with the same gender. **Anyone added to the camping program after embarkation must pay the camping fee prior to participation in the camping.**

Because we have limited space on which to pitch tents, we cannot confirm single occupancy of a tent while camping.





## Equipment and Safety

We provide the following camping equipment:

- Insulated sleeping bag, rated to -20° F (-29° C). We do not expect temperatures below 10° F, but warmer bags ensure your comfort overnight.
- Sleeping bag liner
- One dry-bag for pillow and change of dry clothes
- 4-season mountaineering tents
- A limited number of mountaineering bivy sacks (optional, if a few individuals wish to sleep out)
- Insulated sleeping pads

We will also provide one portable toilet for the group. True darkness during the polar summer is limited or absent, but we advise you to bring a light on trips departing after Feb 1, when the night sun is less powerful.

To take part in the camping program, you must be appropriately dressed. Details of the recommended clothing are listed in our preparatory material. Remember that in Antarctica weather conditions can change rapidly, and with little or no warning. It is therefore important that you are adequately prepared for the worst possible conditions. For sleeping, we suggest you bring a clean, dry set of thermals (top and bottom), and warm socks ashore with you to change into just before getting into your sleeping bag; it is important not to leave on clothing which you've been wearing, since any sweat or moisture will make you colder during the night.

### Camping Logistics – Be Prepared!

**Once you have left the ship for the start of your camping experience, you will not be returning to the vessel until the next morning**, unless there is a genuine medical emergency which requires you to return to the vessel or to be taken elsewhere. Therefore, it is important that you prepare properly and adequately for your night camping ashore and away from the vessel. As with all shore activities it is possible conditions may change unexpectedly and prevent immediate access to the ship. Each guest is responsible for ensuring he/she is properly outfitted for an extended stay onshore. If camping with children, please remember that their smaller size and lower body weight means they may get cold more quickly, so please prepare accordingly.

During your night ashore, very basic sanitary facilities will be provided. We recommend avoiding over-consumption of liquids before embarking on the camping excursion. Emergency food rations, drinking water and essential medical supplies will be taken ashore to the campsite, but per IAATO guidelines there will be no cooking facilities or offerings of food. Eat well at dinner before leaving the ship! Campers will return to the ship before breakfast in the morning. If you have a medical condition that requires you to eat more frequently, please speak to the Camp Master before going ashore to camp.

During your camping experience, you will be accompanied by experienced Expedition Team members who will supervise our camping activities throughout and help you ensure your tent and gear is set up correctly for a secure and comfortable night in Antarctica. All campers will be required to attend all shipboard and field-based camping briefings. In the interests of your safety and comfort, and that of the other participants, you must listen to, understand, and comply with all instructions given. You must have a good command of the English language, so that you are able to fully understand instructions. If at any time you are not sure that you have fully understood instructions, for your own safety please advise your guides immediately. **If you must be withdrawn from the program, there will be no refund**, so please contact your agent immediately if you are not sure you are qualified to participate.

## COVID-19 POLICY 2022-23 SEASON

For up-to-date information regarding our pre-departure and onboard procedures, please see the [COVID Protection Plan](#) on our website.

### **30-Day Rebook Guarantee**

Should your clients choose not to travel up to 30 days prior to departure, Polar Latitudes will issue 100% credit to be used on a voyage that departs within 24 months. No cancellation or rebooking fees apply.

### **COVID Protection Guarantee**

If your clients are unable to travel, or are denied boarding due to Polar Latitudes' health and safety protocols, quarantine requirement upon arrival into Argentina, or a government travel ban; or if they test positive for COVID within 30 days of departure, our Rebook Guarantee will apply.

### **Credit for Quarantined Travelers**

Any passenger who is quarantined while on board the ship due to Polar Latitudes' health and safety protocols will receive a prorated credit for future travel. For example, a passenger who is quarantined for 5 days of a 10 day voyage will receive 50% credit to be used on a voyage departing within 24 months.

### **Terms**

- Applies to bookings in the 2022-23 season only
- Accounts must be paid in full to be eligible for guarantees
- Credits are fully transferrable and apply to new bookings only
- COVID diagnosis requires certified test results or a letter from a physician
- Guarantees do not apply to charter or group bookings covered by their own terms
- COVID Protection Guarantee applies to all parties on a booking. It does NOT apply to any other parties on separate bookings who clients may be traveling with, except in the instance of parents traveling with minor children.
- Polar Latitudes is not responsible for any additional expenses incurred as a result of being denied boarding, including, but not limited to, hotel expenses, flight costs, meals, or transfers.